

Wilson House Holiday Park Booking Terms and Conditions

The Park is strictly adult only.

The Park is accessed via a Number plate recognition barrier

Pitches will be available from 12 noon. Arrive by 8pm at the latest for the comfort of others on the Park. Pitches must be vacated by 11am on day of departure. An extension fee will be charged after 11am.

Unless you have arranged with management, you can not change people who are staying on the pitch. For example you couldn't stay through the week and your friends have the pitch at the weekend.

Payment: 25% on booking, and the remainder four weeks before your arrival.

Unfortunately, we cannot guarantee to hold your booking unless we receive the balance of payment at least 28 days prior to arrival.

We are not able to accept bookings from single sex parties unless by prior arrangement, If we see a group forming, we will ask you to leave and there will be no refund.

Cancellation policy: Unfortunately, we cannot offer refunds. You can amend your booking with us by logging in using the link in your booking confirmation up to 29 days before arrival. If you need to amend your booking after this period you must email info@whhp.co.uk with your requested new dates. Unfortunately No changes can be made less than 3 days before arrival.

Only one recreational vehicle per pitch, for example you can not have a campervan towing a caravan, this would be two touring vehicles so we would charge you for two pitches.

Cars, caravans, awnings, tents, etc., must be contained within the pitch reserved. The Management are prepared to consider re-allocation of pitches within any given booking period, subject to availability.

Maximum power loading on pitch electrical outlets is 10A which is sufficient for lighting, T.V., fridge, microwave oven, shaver, but NOT standard domestic kettle or hairdryer. All our pitches accept electric hook up.

The Park is responsible for the safety of the electrical system up to the socket on the hook-up point at the pitch. It is the responsibility of the Camper to ensure that the plug, cable and associated sockets used to connect between the hook-up point to the Camper's unit is safe.

The Park will not accept responsibility for any accident or loss arising from the use of unsuitable or unsafe electrical equipment connected to the Park's hook-up point.

All cars, caravans, awnings, tents etc which are parked in the vicinity of trees, are at the sole risk of the owner and the management cannot accept responsibility for damage caused by falling trees or parts there from.

All rubbish must be placed in the bins provided.

The lighting of fires is strictly forbidden.

The management will not be held responsible for damage to clients' property by fire, theft or injury to persons whilst on site.

No loud music playing outside is allowed on the Park at any time.

Kites must not be flown anywhere on site.

Cars, Caravans, Boats etc. must NOT be washed on site.

Maximum speed limit is 5mph.

Dogs must be kept on a lead at all times apart from the gated dog field area. Dog owners are responsible for the disposal of ANY fouling.

Commercial vehicles are not allowed on the Park.

Failure to comply with these conditions may result in you being asked to leave the Park at any time without refund.

The Management reserves the right to refuse admission to any person at any time. Each pitch must be left clean and tidy on departure.

Only those persons listed on the booking form are entitled to occupy the accommodation allocated.

We cannot accept people working in the area as it is a holiday establishment. We reserve the right to deny access if our terms are not met.

All the information taken at the time of booking is collected for the purpose of processing your booking. As part of our ongoing monitoring and to help us improve the services we provide, we may disclose your data to CampStead Ltd who may contact you inviting you to complete a questionnaire regarding your stay at our park.

When making a booking you agree that you have the authority of all persons in your party to book on their behalf, you accept these Terms & Conditions and you agree to be responsible for any loss or damage caused by any member of your party or animal accompanying you.

Please be aware, as we are a rural park we use a septic tank to dispose of our waste. You must only use organic, usually green flush. We recommend and sell Elsan. Please get in touch with a staff member if you wish to purchase any.